

## **Tweed Heads & Coolangatta RSL Sub Branch Inc (THCRSL)**

### **Security Policy**

THCRSL uses B-point Payment Gateway for its online, telephone and over the counter credit card transactions.

All online credit card transactions performed on this site using the B-point gateway are secured payments. B-point is a service from the Commonwealth Bank.

B-point is an authorised third party processor for all the major Australian banks.

For more information about B-point and online credit card payments, please visit <https://www.commbank.com.au/business/merchant-services/accept-online-payments/bpoint.html>

### **Payment Policy**

#### Membership

Membership renewals can be made between 1 December and 28 February each year, Members will be sent a personalised renewal notice before the renewal period.

Outside that time, payments may be made using B-point for new members and re-joins.

Payments using B-point may be made on-line, by telephone or in the Sub-branch office.

#### Events

Tickets may be purchased using B-point for commemorative and social functions organised by the Sub-branch.

Tickets will be hand delivered or sent by post as agreed at the time of the purchase.

#### Merchandise

Commemorative merchandise may be purchased using B-point, such sales will over the counter only. Requirements to purchase on-line or by phone will be directed to merchants with greater stock holdings.

### **Refund & Returns Policy**

Membership fees are non-refundable nor can they be prorated.

Event tickets will be refunded up to 2 business days before the event.

Merchandise will be refunded or replace in case of defects only.